

teller-phone

570-275-4061 • 1-800-443-5070

Our automated Teller-Phone system allows you to view account balances, transfer funds between accounts, review transaction history, request a withdrawal and/or loan advance, report a lost or stolen VISA debit card, request loan payoff amount and much more!

GETTING STARTED

The first time you call the Teller-Phone system, please follow these steps to register your account:

1. Enter Member Number followed by #
2. Enter new PIN followed by #
3. Enter Social Security Number Followed by #
4. Press 1 to process your registration

Once you have registered, each time you call Teller-Phone, you will be prompted to enter your Account Number and PIN.

Enter Member Number followed by #
Enter PIN followed by #

SHARE & LOAN LISTS

In the Main Menu, press options:

1. 5 for Open SHARE ID List
2. 6 for Open LOAN ID List

In Expert Mode:

- 9# for Open SHARE ID List
65# for Open LOAN ID List

At any time during the prompts, you may enter:

- 0 to reach an operator
- # to return to previous menu
- * to end call

Use Teller-Phone a lot?

Expert Mode offers fast and simple transactions!

You may switch between Expert Mode and the normal Main Menu options by selecting 7.2.2 while in the Main Menu or by entering 97# in Expert Mode.



Friends you can bank on.

MAIN

When using the Main Menu, only use # when prompted.

1 BALANCE

- 1 Savings
- 2 Checking
- 3 Share
- 4 Loan
- 5 Open Share ID List
- 6 Open Loan ID List

2 HISTORY

- 1 Last Deposit
- 2 Last Payroll Deposit
- 3 Share History
- 4 Loan History
- 5 Deposit History
- 6 Recent Transactions

3 WITHDRAWALS

- 1 From Savings
- 2 From Checking
- 3 From Share
- 4 Loan Advance

4 TRANSFERS

- 1 Savings to Checking
- 2 Checking to Savings
 - 1 Share to Share
 - 2 Within my Account
- 3 To Another Account
- 4 Loan to Savings
- 5 Loan to Checking
- 6 Loan to Share
- 7 Savings to Loan
- 8 Checking to Loan
- 9 Share to Loan

5 CHECKING

- 1 Balance
- 2 Check Number Inquiry
- 3 History
- 4 Stop Payment
- 5 Check Number Range
- 6 Debit Card History

6 LOAN

- 1 Loan Balance
- 2 Open Loan ID List
- 3 Loan Payment Inquiry
- 4 Loan Payment History
- 5 Loan Payoff Amount
- 6 Credit Card Information
- 7 Credit Card Payment
- 8 Loan Advance Total

7 ADDITIONAL OPTIONS

- 1 YTD Information
- 2 Change Preferences
 - 1 Change PIN
 - 2 Select Expert Mode
 - 3 Transaction List Count
- 3 Log in to New Account

EXPERT

In Expert Mode, use # after each service code.

BALANCE INQUIRIES

- 1 Savings Balance
- 2 Checking Balance
- 3 Account Balance
- 9 Open Share ID List

HISTORY

- 21 Account History
- 22 Last Payroll Deposit
- 23 Last Deposit
- 24 Deposit History
- 25 Loan History
- 26 Check Clearance
- 27 Draft Number Range
- 29 IRA Contributions

VISA CREDIT CARDS

- 31 VISA Inquiries
- 32 VISA Payments

TRANSFERS

- 41 Savings to Checking
- 42 Checking to Savings
- 43 Savings to Loan
- 44 Checking to Loan
- 45 Loan to Savings
- 46 Loan to Checking
- 47 Loan to Account
- 48 Account to Loan
- 49 Account to Account
- 50 Dividends
- 51 Interest

ACTIONS

- 52 Card Blocking
- 53 Draft Stop Payment
- 54 Savings Withdrawal
- 55 Checking Withdrawal
- 56 Account Withdrawal
- 57 Loan Withdrawal

LOAN INQUIRIES

- 60 Loan Balance
- 61 Loan Payment
- 62 Loan Payoff
- 63 Advances for Month
- 65 Open Loan ID List

RECENT ACCOUNT ACTIVITY

- 71 Check Clearance
- 72 Debit Card Transactions
- 73 ATM Transactions
- 74 ACH Transactions
- 75 Payroll Transactions
- 76 Loan Payments
- 77 POS Transactions

OTHER

- 93 Transaction List Count
- 94 Log In to New Account
- 95 Transfer to Operator
- 96 Change PIN
- 97 Select Main Menu
- 98 Help
- 99 Good bye